

Terms and Conditions

Benchmark Tennis, LLC is contracted to provide tennis lessons at the San Jose Swim and Racquet Club

SMS Consent Agreement: By checking the box on our registration page when creating your account, you agree to receive messages from Benchmark Tennis to the provided mobile numbers for account notifications or updates, and you also agree to Benchmark Tennis Terms and Conditions and Privacy Policy. Message frequency varies. Message & data rates may apply.

Reply STOP to Unsubscribe. Reply HELP additional support

At the time of online registration and participation in any BENCHMARK TENNIS programs, events or demonstrations, you're agreeing to all of these terms below:

Registration Cancellation Policy:

- * Note: We may cancel the class if there are less than 4 people registered. Watch your email prior to the start of the clinic in case it is canceled.. We will notify you at least 7 days before the start of classes. Unless notified by the coach or Player Support, the clinic will take place.**
- If you cannot attend a class for any reason, please contact us within 24 hours of the start of the class to be allowed a make-up. You can make up the class on any day when the class of the same level is offered. Please contact our office at sjbenchmarktennis@gmail.com or 669-322-8667 to schedule your make up day.
- If you are registered for 2 or 3 days a week and we do not have a lot of room for make-up, you may be given a credit for the missed class.
- Last minute cancellations (less than 24 hrs) will unfortunately not be accommodated for credit or refund.

Cancellation due to weather and other natural disasters:

- **In case a class is canceled due to rain or other natural disaster, you can make up the class on any day when the class of the same level is offered. This makeup must be completed by the end of the session. If you are not able to schedule a makeup we will issue you a credit or refund, Parents**

should check the Benchmark tennis website for class status & weather 60 Minutes before class by [CLICKING HERE](#).

Makeup Policy

- If you cannot attend a class for any reason, please contact us within 24 hours of the start of the class to be allowed a make-up.
You can make up the class on any day when the class of the same level is offered. Please email or text us to confirm availability on the day you wish to attend the make-up class.
- Failure to attend a scheduled make-up day results in forfeiture of the opportunity and it will be counted as an utilized instance as per our policy.
- Last minute cancellations (less than 24 hrs) will unfortunately not be accommodated a make-up or credit.

Thank you for taking the time to read and understand all the above policies and procedures. We also thank you for your continued support.

